NIMC NEWS ONLINE NEWSLETTER

"Established by the NIMC Act No. 23 of 2007, it has the mandate to establish, own, operate, maintain and manage the National Identity Database in Nigeria, register persons covered by the Act, assign a Unique National Identification Number and issue General Multi-Purpose Cards (GMPC) to those registered individuals, and to harmonize and integrate existing identification databases in Nigeria."

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SEPTEMBER 2016

# Nigerien Delegation & UNCHR on a **Study Tour of NIMC**

The National Identity Management Commission (NIMC) recently received a delegation from the Nigerien Government in conjunction with the office

of the United Nations High Commissioner for Refugees (UNHCR). The delegation visited the Commission on a fact finding mission regarding the National Identity Management System (NIMS) project.

The team was received at the NIMC Board-

room by the Director General/ Chief Enrolment Officer, Engr. Aliyu Aziz, who was represented by the General Manager, Human Capital Management, Mrs. Cecilia Yahaya and other top management staff of the Commission.

Main focus of discussions at the meeting was the possibility of replicating what NIMC is doing with identity management in Nigeria in Niger Republic and neighbouring West African countries, especially in the area of cross border securi-

Following extensive briefings on identity management in Nigeria and how far NIMC has fared with its

mandate to create and maintain the NIMC Headquarters, ina National Identity Database of cluding the data centre. The all Nigerians and residents, the visiting team was taken on a tour of some of the facilities at

Cross section of delegates at the meeting

tour was to enable them get first hand information and knowledge of how the system

works. It is hoped that in the coming years, NIMC will begin to provide consultancy services to neighbouring countries who have been watching with keen interest the development and progress in the identity man-

agement sector of Nigeria.

### NIMC Commences Grassroots Radio Programme in Abuja

The Management of the National to inform others, keep a date and (NIMC) wishes to inform the entire staff and friends of the Commenced on Aso Radio 93.5 FM.

The radio programme will air evetween 5:30pm - 6:00pm.

All NIMC staff, especially those residing in the FCT and environs tions will be highly appreciated. are by this notice kindly requested

Identity Management Commission tune in to the station for their listening pleasure.

"NIMC Time" on Aso Radio is mission that the grassroots mobili- driven by Corporate Communicazation/awareness radio programme tions Unit to educate, inform and titled "NIMC Time" has commobilize Nigerians on the National Identity Management Systems Project (NIMS) project.

ry Wednesdays from **September** Aso Radio is a pilot, other state **21**<sup>st</sup> – **December 21**<sup>st</sup>, **2016**, **be**- radio stations are expected to come on board soon.

Your participation and contribu-

## NIMC Library... The Journey so far

The official NIMC Library, set up by the Commission as part of effort to broaden Staff knowledge and deepen research and development in the field of Identity Management, has gone through series of developments since it was launched in March, 2016.

The Library which is cited in Room 012, Old Admin Building at the Headquarters, and open to all Staff, the Harmonization and Integration Committee (HIC) and research scholars from recognized institutions, has kick started the process of operating an electronic (virtual) library system using the Quantec Technology Solutions with the approval of the Director General/CEO.

Although at its preliminary stage, the Quantec technology device consists of four units of Amanize access between the NIMC Active Directory zon tablets which serves the Research/Information Security and Risk Management (ISRM) Department, and the Commission at large. Access to these tablets is however limited to within the confines of the library. However, plans to synchro-



The NIMC Libraary

and the electronic library has reached advanced stage. This would enable every NIMC staff easy but controlled access to the electronic library services, irrespective of time and space, without to visit the NIMC library because it promises to necessarily

visiting the NIMC library.

DGM, Research/ISRM, Mr. Emmanuel Ogungbe, has ensured that the Library environment is made serene and conducive for research, scholarship and learning. Presently, the library can seat 12 persons at a time, and as such, the unit regulates the length of time a particular user can spend in the library.

The library team has also partnered the National Library of Nigeria (NLN) and the National Universities Commission (NUC), in a bid to garner technical and material support for the library.

The library also helps various Units and Departments to access certain e-resources that are vital to the activities, while global trends in e-Identity Management matters are also being researched and catalogued for staff consumption.

Staff members and management are encouraged be worth their while.

### **ESNI TIPS: SERIES SO001** Electronic Mail (e-Mail)

#### As a new or old staff, how do I get an receiving quota exceeded (Wait for some email address?

For Headquarters staff: Pick up a form from the Helpdesk unit, fill the form and submit to the helpdesk unit. Check back to collect your account details including the guide for first users.

For State and LGA staff: Pick up a form from your State Coordinator or Supervisor, fill and submit to helpdesk through the state coordinator. Check back to collect your account details net connection and try again. with the state coordinator as the helpdesk unit will communicate the account details through the state coordinator.

#### **Common Challenges and resolution:**

Incorrect Username/Password: Check to see that the username and password is correctly spelt. If the issue persists call the IT Helpdesk for confirmation and possibly reset of the ac-

Email Quota exceeded: Each email account comes with a default storage size which can be expanded on request. If you try sending mail to a user and the message failed with a report of quota exceeded, kindly inform the user of this so he/she can request for quota size expansion. fying you that your account quota is almost filled, please see the IT Helpdesk for quota expansion.

For State and LGA staff: Report to you State Coordinator or send an email to help desk at to ithelpdesk@nimc.gov.ng.

Failed to deliver: Messages could fail to deliver because of wrong email address, email

minutes and send again), Attachment size too large (Split the file attached and resend the mail). Maximum attached file size is 10mb

Mail not leaving the outbox: Check the internet connection and resend. Check that the email address is correct. If the issue persist, call the IT Helpdesk for complaint.

Can't log on to the server: Check the inter-



Also, if you are receiving a warning mail noti- NOTE: All Information Technology (IT) issues/challenges/ incident should AL-WAYS be reported to IT HELP DESK either by walking into the office, sending an mail to ithelpdesk@nimc.gov.ng or by calling with the extension number: 2333 (for Staff in the Headquarters).

### Igbinovia Emmanuela

Manager, Enterprise Services and Network Infrastructure (ESNI)

### Internal Error after **Enrolment**

Internal Error: is the backend error message sent to the frontend (Enrolment software) whenever a tracking ID is used to pull the National Identification Number (NIN). If the NIN is not generated for that enrolment the internal error message pops up.

Some major causes of internal error include:

- 1. Double Enrolment: this is also known as TRUE HIT. It can happen as a result of any of the following:
- a.Lost or misplacement of NIN Slips
- b.Delay in e-ID cards issuance
- c.Enrolments from BVN integration
- d.Deliberate attempt by the Enrollee to look more presentable in the passport photograph taken during enrollment.
- e.Data Modification attempt by the Enrollee

#### 2. Biometric Errors:

- a. Facial Error -this happens when an applicant's face is not properly captured for backend recognition and processing.
- b. Fingerprint Error -where fingerprints is not properly placed during enrolment.
- 3. Business Rule Violation/Wrong or Invalid Data structure: this is a situation where demographic data is not captured according to the approved standard.
- 4. False Facial or Automated Finger Identification System (AFIS) hit: which are pending records waiting for de-dup clearance
- 5. Records cleared by Automated Biometric Identification System (ABIS) but no NIN generated: This type of issue is software related and requires a twick from the National Database and Registration Authority (NADRA).

## **PhotonewsPhotonews**



Prayers and opening formalities during the recent staff interactive session with the National Pension Commission and Pension Fund Administrators (PFAs).



Cross Section of Top Management and staff of the Commission at the Afternoon with Research & Infosecurity event at the Headquaters on 6th September, 2016.

## ... Hearty Celebrations



Head, Finance and Investment, Mr. Akinola Abolaji celebrated his birthday on the 12th August, 2016. This is wishing him many more years!



Olamide Daniels of Corporate Services cutting her Birthday Cake on the 19th Septembr, 2016. She is flanked by her GM, Mr. Ibrahim Abdullahi and the staff of her unit.



Modupe Idahosa, Youth Corps Member serving in Corporate Communication Unit got married to her sweetheart on 25th June, 2016.



Elvis Otsemehuno of Reseaarch/ISRM Department got married to his sweetheart on 23rd July, 2016. This is wishing him a happy married life



Peter Chukwuma of Card Management services, got hooked to his heart-throb on the 13th August, 2016 in Abuja. Congratulations!



Ebube Okika of Card Management September, married the Love of her Life, Mr. Chris Udokwu on 10th September, 2016. Happy Married Life to them.



Safety they say is of the Lord. walking on is not wet. But as individuals we have to 6. Don't run on the stairs no rules of safety on the stair- those who are not. case.

Everyone has a right to a walking on the stairs healthy and safe work envi- 8. Pay attention to your steps one's health and safety in our on the next step safety work place.

the staircase. They include:

- es while using the staircase.
- to someone, reading, looking elsewhere, etc., because it increases the risk of missing these activities for later or stand on one of the stairs to However, stairs climbing is a attend to any of the above.
- 3. Take one step at a time.
- 4. Maintain good posture.
- 5. Ensure the stairs you are over time.

- be careful in our day to day matter how fast you wish to affairs, especially in our work go, or how late you are. Take place. Some persons have your time and go slowly. Peobeen injured or even lost their ple who are in a hurry are lives as a result of abusing the more likely to fall down than
  - 7. Use the handrail while
- ronment, and the only way we by calculating the distance can achieve this is by looking between each step so you can out for each other. This means know exactly how high you to be conscience about every- should raise your legs to land
- 9. For the ladies be extra care-There are some things we ful when wearing long dresses must remember while using and high-heeled shoes because tripping on the dress 1. Never use your cellphone, and not being able to balance iPads, tablets and other devic- on the shoes will likely cause an accident.
- 2. Avoid distractions, talking 10. Ask for assistance if you have leg injury or if you use a walking stick because it's the safest way to walk down and your steps on the stairs. Save up the stairs without hurting vourself

unique form of exercise that can have a powerful and positive impact on your health



A husband comes home from Church, greets his wife, lifts her up and carries her around the house. The wife is so surprised and excited. She asked with smiles:

Wife: Did the Pastor preach on being romantic in church today? Out of breath the husband replies

Husband: No, he said we must carry our burdens.

## Appreciation to God **Almighty**

The family of Engr Aliyu Aziz, lah for delivering him from the DG/ CEO of NIMC is full of accident. praises to the Almighty Allah, Muhammad who is an aspiring the most merciful, most benefi- automobile Engineer, also said cial and most gracious for spar- that the accident serves as an ing the life of one of his twins, eye opener, and will be an op-Muhammad Nazir Aliyu who portunity for him to research survived a terrible motor acci- and develop sophisticated and dent in Abuja. He sustained a better security features for vefracture on his right arm.

report, Muhammad has been cause of an accident. discharged from the hospital He also urged people not to see after undergoing a successful any incident that befalls them surgery at the National Hospi- in life as a big burden, but as a tal Abuja.

Unit, Mr. Loveday Ogbonna existence. before he was discharged from The entire Management and the hospital, Muhammad Aliyu staff of the Commission, who sees every incident in his through this medium, apprecilife as an opportunity to im- ate God for the infinite mercies prove upon life offerings, was and deliverance granted to our full of thanks to Almighty Al- DG/CEO and his family.

hicles to guard against car pas-As at the time of filing this sengers getting injured in the

rare opportunity to improve on While chatting with the Head themselves and human innovaof Corporate Communications tion in order to advance human

### **NIMC 101**

### STRATEGY AND PROJECT **MANAGEMENT OFFICE**

In continuation of the series introduced in the previous edition to educate staff on the functions/activities of various departments and units in the Commission, we shall be discussing the Strategy and Programme Management Office (SPO).

The Strategy and Programme Management Office is a unit in the office of the DG/CEO. It is headed by the Acting General Manager, Mr. Alvan Ikoku. The unit is divided into two sub-units for effective and day to day performance of its job functions, namely the Strategy and the Project Management.

#### **Strategy:**

- 1. Coordinates the development of strategic objectives
- 2. Ensures the translation of strategy into Balance Score Card
- 3. Designs, Identifies, Develops, Deploys, and Monitors the effec-

tive use of strategic tools management.

- 4. Ensures knowledge management through best practices sharing and advisory services in awareness creation and strategy alignment amongst workforce
- 5. Develops strategic initiatives in planning, measurement definitions, methodology, and terminology standardization
- 6. Provides support role to all work teams on strategic management

#### **Project Management:**

- 1. Clarifies project objectives and expectations.
- 2. Clarifies stakeholders roles and responsibilities
- 3. Plans and monitors project resources
- 4. Manages risk plan and communicate project status
- 5. Change management